NEBRASKA CARE COLLECTIVE

Connecting People. Strengthening Communities.



The **Nebraska Care Collective** helps healthcare and community organizations coordinate services more effectively, reduce duplicate efforts and better understand the needs of the individuals they support. Through secure information sharing and patient consent, participating organizations can work together to connect people with the resources they need.

What the Collective Means for You as a Care Navigator

NCC can help you see a more complete picture of the individuals you serve, including services and support that may already be in place. That means you can spend less time gathering duplicate information and more time helping connect people to the right resources. Through the NCC, you can:

- See services and support already in progress
- Better understand needs beyond your organization
- Coordinate referrals and follow-up more effectively
- Reduce duplicate work and fragmented services
- Reduce the need for individuals to repeatedly share their story
- Deliver more personalized, whole-person support

What NCC Means for Individuals We Serve

Participation can make getting help simpler and more connected. **With their permission,** NCC allows participating organizations involved in supporting an individual to securely share information. This can help individuals:

- **Tell their story less:** Information can be available to participating organizations so individuals may not need to repeatedly provide the same information.
- **Get more coordinated support:** Organizations can better understand what services are already in place and work together more effectively.
- **Identify unmet needs sooner:** NCC can help teams recognize needs such as food, housing, transportation and other social drivers of health.
- **Stay in control:** The Collective is grounded in dignity, privacy and trust. Information is shared with permission and among organizations directly involved in supporting the individual.

For Our Community

Together, we can create a stronger, more connected community by reducing gaps in support, improving coordination across organizations and helping individuals quickly access the services they need.

Who is Part of the Nebraska Care Collective?

The Collective is designed to grow as additional organizations join the network. Current participating organizations include:

Nebraska Health Network | Methodist Nebraska Medicine | Community Relay Powered by findhelp | FFC Fremont Family Coalition Strong Families. Strong Community. | Methodist | Bring Up Nebraska Supportive Communities • Thriving Families

*Accessing the Findhelp platform will vary depending on where you work. For Methodist employees, Findhelp/Community Relay is embedded into the Cerner EMR.

Talking to Individuals: Messaging Guide

When Should I use the Nebraska Care Collective?

- An individual needs community resources
- Multiple organizations are involved
- You are unsure whether services are already in place
- An individual has recurring social needs
- Follow-up or referral coordination is needed

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SUGGESTED CONVERSATION

"Our organization is part of the Nebraska Care Collective, which helps healthcare and community organizations work together to better coordinate your care and services.

With your permission, we can securely share information with participating organizations involved in supporting you. This can help us understand services you may already be receiving, coordinate additional resources and reduce how often you have to repeat the same information."

If an individual asks, "Why should I say yes?"

Keep the answer focused on what matters to them:

"It helps the organizations supporting you work together. They may be able to see services already in place, better understand where you may need additional support and coordinate next steps without asking you to repeat the same information."

Asking for Consent, Keep it Simple

Individuals don't need to understand the technology behind NCC. Focus on why you're asking, how it can help them and that they remain in control of their information.

01 Explain the purpose

TRY:
"This helps the organizations supporting you work together and gives us a more complete picture of the services you may already be receiving."

02 Explain the benefit

TRY:
"It may make it easier for us to coordinate resources and means you may not have to tell the same story to several different organizations."

03 Reinforce choice and privacy

TRY:
"Your information is shared with your permission. The goal is to help the organizations involved in supporting you coordinate services while respecting your privacy."

04 Ask for consent

Complete your organization's established consent process within Findhelp.

Remember: Consent should feel like a choice, not a requirement to receive help.

Before You Finish the Conversation

- Explain what the Nebraska Care Collective is
- Connect participation to a benefit for the individual
- Reinforce privacy, permission and choice
- Answer questions in clear, everyday language
- Document consent according to your organization's process

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